

*WHAT WE THINK—
WE BECOME*



THERESA M OWENS
ENHANCED TRAINING COMPANY

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**ENHANCED TRAINING
COMPANY**

e-t-c

**Don't limit your challenges -
Challenge your limits**



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TRAINING AND DEVELOPMENT PROGRAMME

ETC recognise the importance of Continued Personal and Professional Development. However, we also recognise that time is precious and as Managers you may not always have the time to devote to this very important aspect of your Company's future

We can solve your problem

Liaising with you at all levels we will design a training package of the highest quality, specific to your Company needs and requirements

Training is delivered in a relaxed environment with each course requiring a high level of delegate participation for maximum effect for you, your Company and your employees

To book a consultation and for detailed information about our training, contact us today, without obligation to discuss how ETC can positively benefit your Company and staff



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TRAINING AND DEVELOPMENT PROGRAMME

- Managing Change Effectively
- Customer Service
- Managing Conflict
- Managing Challenging People
- Effective Communication
- Introduction to Neuro Linguistic Programming (NLP)
- Professional Empowerment (Self Esteem / Confidence / Assertiveness)
- Workplace Counselling
- Time Management
- Mentoring in the Workplace
- Managing stress and anxiety (the greatest cause of absenteeism in the workplace)

We specialise in developing courses tailored specifically for your organisation; ensuring training meets the challenges and priorities of your unique requirements

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